

# CARLSBERG UK LIMITED TERMS AND CONDITIONS OF SALE

## 1. Definitions

1.1 In these Conditions, the following definitions apply:

- Business Day** a day (other than a Saturday or a Sunday) on which banks are open for business in London
- Carlsberg** Carlsberg UK Limited.
- Carlsberg Brands** any Product the trademarks and/or trade names of which are owned by Carlsberg or any of its affiliates or which Carlsberg is exclusively licensed to distribute.
- Container** all pallets and any other containers designated as "returnable" and in which Products are supplied.
- Contract** the contract between Carlsberg and the Customer for the sale and purchase of the Products, in accordance with these Conditions.
- Customer** the person, firm or company who purchases the Products from Carlsberg.
- Deposit** a deposit payable in respect of a Container.
- Duty** any excise duty payable in the UK in respect of the production or importation of the Products.
- POS Materials** point of sale or other branded promotional goods.
- Products** any products which Carlsberg agrees in the Contract to supply to the Customer (including any of them or any part of them) but excluding any POS Materials.

1.2 In these Conditions, any reference to an enactment (meaning any statute or statutory provision or any other subordinate legislation or regulations made under any statute or statutory provision) shall be construed as references to that enactment as re-enacted, replaced or modified from time to time, whether before, on or after the date of the Contract.

## 2. Applicability of Terms

- 2.1 Subject to any variation pursuant to Condition 2.2, these Conditions apply to the Contract to the exclusion of all other terms and conditions, including any which the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing. No terms endorsed on, delivered with or contained in the Customer's purchase order, confirmation of order or other document will form part of the Contract.
- 2.2 Each order or acceptance of quotation by the Customer shall be deemed to be an offer by the Customer to purchase Products subject to these Conditions.
- 2.3 Any variation of these Conditions or any representations about the Products must be agreed in writing and signed by an authorised representative of Carlsberg and none of Carlsberg's employees or agents has any authority to bind Carlsberg by an oral agreement at variance with these Conditions.
- 2.4 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of Carlsberg which is not set out in the Contract. The Customer further acknowledges that if it does rely on any untrue statement made by Carlsberg in entering into any Contract, the Customer shall not have any remedy unless such statement was made fraudulently.

## 3. Orders

- 3.1 All Products are offered for sale subject to availability. Orders shall be for the minimum quantities (in terms of volume and / or value) specified by Carlsberg from time to time. The Customer will only order Products it is willing and able to pay for. The Customer shall be responsible for the accuracy of each of its orders.
- 3.2 All orders for Products placed by or on behalf of the Customer shall be deemed to have been placed by persons duly authorised by the Customer. By law, Carlsberg cannot sell or supply alcohol to anyone who isn't aged 18 or over. Any person placing an order confirms by doing so that they are at least 18 years old.
- 3.3 No order placed by the Customer will be deemed to have been accepted by Carlsberg until a written acknowledgment is issued by Carlsberg or (if earlier) Carlsberg delivers the Products, at which point the Contract shall come into existence. Carlsberg will be entitled to reject orders for any reason.
- 3.4 Acceptance of delivery of the Products shall be deemed conclusive evidence of the Customer's acceptance of these Conditions.
- 3.5 The Customer shall not be entitled to cancel, suspend or defer any delivery of Products after the order has been accepted.
- 3.6 Unless otherwise agreed by Carlsberg in writing, no Products are supplied on a sale or return basis.
4. **Price**
- 4.1 Unless otherwise agreed by Carlsberg in writing, the price for the Products will be as set out in the applicable Carlsberg price list published on the date (or deemed date) of delivery.
- 4.2 A quotation for the Products given by Carlsberg will not constitute an offer and can be withdrawn by Carlsberg at any time.
- 4.3 The price of the Products is exclusive of value added tax (VAT), and all costs or charges in relation to transport and insurance, all of which amounts the Customer will pay, in addition, when it is due to pay for the Products.
- 4.4 Carlsberg may invoice the Customer for the Products on or at any time after delivery (or deemed delivery).

## 5. Payment

- 5.1 Unless Carlsberg agrees to the contrary with the Customer in writing, payment for Products must be made in pounds sterling by direct debit within four weeks of delivery (or deemed delivery) and payments for Products may not be made by a third party on behalf of the Customer.
- 5.2 Time for payment shall be of the essence. No payment shall be deemed to have been made until Carlsberg has received cleared funds. Payment by the due date is a condition precedent to future deliveries. Where the due date is not a Business Day, Carlsberg reserves the right to collect a direct debit payment on the immediately preceding Business Day.
- 5.3 The Customer shall make all payments due under the Contract in full without any deduction by way of set-off, counterclaim or otherwise. Carlsberg may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by Carlsberg to the Customer.
- 5.4 Carlsberg shall be entitled to recover payment for the Products notwithstanding that ownership of any of the Products may not have passed from Carlsberg.
- 5.5 The Customer acknowledges that Carlsberg may, from time to time, have credit insurance in place to cover its indebtedness to Carlsberg for the Products purchased pursuant to the Contract. Accordingly, the Customer agrees to provide Carlsberg with such information and assistance as it may reasonably require to ensure that such insurance remains in place and the Customer will not do anything to jeopardise the availability of such insurance. In the event that such insurance is not available to Carlsberg for any reason, it reserves the right to vary the payment terms referred to in Condition 5.1.
- 5.6 Carlsberg reserves the right (without thereby incurring any liability to the Customer) to suspend all or any part of any supply and/or to require cash payment with order where the Customer's credit limit has been, or would by virtue of the supply of Products be, exceeded or where the Customer has failed to make full payment by the relevant payment date of any sums due to Carlsberg. The credit limit set will be based on the most recent financial information available to Carlsberg and may be revised by it at any time at its sole discretion.
- 5.7 The Customer is liable to pay to Carlsberg:

- 5.7.1 interest at the statutory rate together with a fixed sum by way of compensation for late payment each in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 (as amended and supplemented by the Late Payment of Commercial Debts Regulations 2002) on a daily basis from the date the payment became due until actual payment is made (irrespective of whether the date of payment is before or after any judgement or award in respect of the same);
- 5.7.2 any bank or other charges incurred by Carlsberg as a result of late payment by the Customer or in recovering any sums due but not paid under the Contract, including in respect of cheques, direct debits and the like which are returned or not met either at first or at all.
- 5.8 Carlsberg is entitled to:
- 5.8.1 appropriate any payment made by the Customer to Carlsberg to such of the Products as Carlsberg thinks fit despite any purported appropriation by the Customer;
- 5.8.2 withhold payment to the Customer of any agreed marketing budgets, overrides, rebates or discounts and to recover marketing budgets, overrides, rebates and discounts already paid to the Customer, if it is in breach of the Contract.

## 6. Delivery

- 6.1 Delivery will take place at the premises agreed by Carlsberg (Delivery Location). The Customer shall ensure that any of its premises to which the Products are to be delivered are compliant with all relevant health and safety legislation and codes of practice (Compliant). If any such premises are not Compliant, then Carlsberg shall be entitled to suspend deliveries until they are Compliant, without liability.
- 6.2 Any dates specified by Carlsberg for delivery of the Products are approximate only and time of delivery is not of the essence. If no dates are so specified, delivery will be within a reasonable time. Delivery of the Products shall be accepted at any time of day and will be completed upon arrival of the Products at the Delivery Location (Delivery).
- 6.3 On delivery or collection of any Products or Containers, the Customer will, if required, sign an acknowledgement of receipt (such as a delivery note or handheld terminal), which may include signature by electronic means. Any such signature will be deemed to carry the requisite authority of the Customer and will, between Carlsberg and the Customer, be conclusive proof of delivery or collection (as the case may be).
- 6.4 If for any reason the Customer fails to accept delivery of any of the Products when they are ready for delivery, or Carlsberg is unable to deliver the Products on time because of any act or omission of the Customer (such as it not providing appropriate instructions, documents, licences or authorisations) risk in the Products will pass to the Customer, the Products shall be deemed to have been delivered and Carlsberg may store the Products until delivery and the Customer shall be liable for all related costs and expenses (including storage and insurance).
- 6.5 If Carlsberg delivers to the Customer a quantity of Products of up to 5% more or less than the quantity due, the Customer shall not be entitled to object to or reject the Products or any of them by reason of the surplus or shortfall and shall pay for such Products at the pro rata Contract rate.
- 6.6 Carlsberg may deliver the Products by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the provisions of the Contract. Each instalment shall be a separate Contract and no cancellation or termination of any one Contract relating to an instalment shall entitle the Customer to repudiate or cancel any other Contract or instalment.
- 6.7 Carlsberg accepts no liability for loss or damage to Products in transit unless the Customer:
- 6.7.1 at the time of delivery, examines the Products as delivered and retains for inspection all packaging material;
- 6.7.2 endorses any delivery document with details of any obvious loss or damage; and
- 6.7.3 notifies Carlsberg and, when applicable, any independent carrier, in writing of any claim for any loss or damage before the expiry of the third day after delivery.
- 6.8 Carlsberg accepts no liability for damage to property (other than Products) caused by a delivery of the Products unless the Customer notifies Carlsberg and, when applicable, any independent carrier, in writing of any claim for any loss or damage within 24 hours of the delivery.

## 7. Title and Risk

- 7.1 Where the Products are delivered using vehicles owned or hired by Carlsberg risk in the Products shall pass to the Customer upon delivery at the Delivery Location. Where delivery is effected by a third party, risk will pass when the Products are handed over to the relevant carrier.
- 7.2 Ownership of the Products shall not pass to the Customer until Carlsberg has received in full (in cash or cleared funds) all sums due to it in respect of the Products, and all other sums which are or which become due to Carlsberg from the Customer on any account.
- 7.3 Until ownership of the Products has passed to the Customer, the Customer must:
- 7.3.1 hold the Products on a fiduciary basis as Carlsberg's bailee;
- 7.3.2 store the Products separately from all other products of the Customer or any third party in such a way that they remain readily identifiable as Carlsberg's property;
- 7.3.3 not remove, deface or obscure any identifying mark or packaging on or relating to the Products;
- 7.3.4 maintain the Products in satisfactory condition and keep them insured against all risks for their full price from Delivery. On request, the Customer shall produce the policy of insurance to Carlsberg; and
- 7.3.5 not mortgage, encumber or part with possession of the Products or allow any lien or encumbrance to arise over them but the Customer may resell the Products in the ordinary course of its business.
- 7.4 Provided that the relevant Products have not been resold and without limiting any other right or remedy Carlsberg may have, if any of the events listed in Condition 13.2 occurs, or Carlsberg reasonably believes that any such event is about to occur, before title to the Products has passed to the Customer, Carlsberg may at any time require the Customer to deliver up the Products and, if the Customer fails to do so promptly, enter any premises of Customer or of any third party where the relevant Products are stored in order to recover them.

## 8. Containers

- 8.1 All Containers provided by Carlsberg under the Contract shall at all times remain the property of Carlsberg and the Customer shall not sell, mortgage, encumber or part with possession of the Containers or allow any lien or encumbrance to arise over them, and will only use them in connection with the Products.
- 8.2 The Customer is responsible for any loss of or damage to Containers delivered to it until such time as they have been collected by Carlsberg or an authorised collection agent, and will store them in a suitable and secure environment, and maintain them in a satisfactory condition.
- 8.3 Any Deposit will be refundable on the satisfactory return (in good condition) of the Container(s) to which such Deposit relates.
- 8.4 The Containers should be made available for collection by Carlsberg or an authorised collection agent as soon as they are empty. The Customer will ensure that Containers are only collected by Carlsberg or any such agent.
- 8.5 Carlsberg reserves the right to charge the Customer, at its rates in force at the applicable time, for any Containers not returned in a sound condition after a reasonable time and to enter upon any premises of the Customer for the purpose of collecting those Containers.
- 8.6 On request, the Customer will provide Carlsberg with any information it may reasonably require in relation to any Containers delivered to the Customer.
- 8.7 Any audit or check by Carlsberg of the Containers delivered to the Customer will not relieve the Customer of any of its obligations under the Contract.
- 8.8 The Customer shall adhere to the CHEP pallet industry standards.

9. **Storage, Handling and Quality Standards**

- 9.1 Carlsberg shall ensure that the Products are properly packed and secured in such manner as to enable them to reach the Delivery Location in good condition.
- 9.2 Carlsberg shall obtain all licences, permissions, authorisations, consents and permits needed to supply the Products in accordance with the Contract, and shall comply with all applicable laws relating to the supply and delivery of the Products.
- 9.3 Carlsberg warrants that the Products supplied to the Customer under the Contract shall, on Delivery:
- 9.3.1 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979, as amended) and, where the Products are beverages, fit for human consumption; and
- 9.3.2 comply with all applicable statutory and regulatory requirements.
- 9.4 The Customer shall store and onsell the Products supplied to it under the Contract in accordance with all applicable generally accepted industry standards and practices, statutory and regulatory requirements, and any requirements reasonably specified by Carlsberg, relating to the quality, storage, refrigeration, handling, delivery and sale of the Products, including:
- 9.4.1 storing the Products indoors in a dry, ventilated, clean room and at moderate temperatures, and ensuring that the Products do not freeze at any time;
- 9.4.2 sheltering the Products from excessive light or ultra violet rays;
- 9.4.3 ensuring traceability of the Products and rotating the Products so that the oldest are sold first. No credit will be given for out of date Products nor will they be exchanged;
- 9.4.4 immediately removing any defective (or allegedly defective) Product from sale; and
- 9.4.5 adhering to the Portman Group's Code of Practice on the Naming, Packaging and Promotion of Alcoholic Drinks.
- 9.5 The Customer shall obtain and maintain in force all licences, permissions, authorisations, consents and permits needed to store, handle, deliver and on sell the Products.

10. **Acceptance and Defective Products**

- 10.1 The Customer may reject any Products delivered to it that do not comply with Condition 9.3 in any material respect, provided that notice of rejection is given to Carlsberg:
- 10.1.1 in the case of a defect that is apparent on normal visual inspection, on Delivery;
- 10.1.2 in the case of a latent defect, within 3 days of the latent defect having become apparent.
- 10.2 If the Customer fails to give notice of rejection in accordance with Condition 10.1, it shall be deemed to have accepted such Products. Any notice of rejection must include such details regarding the Product as Carlsberg may reasonably require.
- 10.3 Subject to Condition 10.5, if the Customer rejects Products under Condition 10.1, then Carlsberg shall (at its option) either replace the rejected Products or repay the price of them in full; and Carlsberg will collect the rejected Products from the Customer's premises.
- 10.4 Once Carlsberg has complied with its obligations under Condition 10.3, it shall have no further liability to the Customer in respect of the rejected Products' failure to comply with Condition 9.3. The terms of the Contract shall apply to any replacement Products supplied by Carlsberg.
- 10.5 Carlsberg will have no liability in respect of any Product that does not comply with Condition 9.3 unless:
- 10.5.1 the issue with the Product is reported to Carlsberg before the expiry of the best before date applicable to that Product;
- 10.5.2 the Product has not been adulterated in any way; and
- 10.5.3 the Customer has complied with its obligations under Condition 9.4.

11. **POS Materials**

- 11.1 Where Carlsberg supplies any POS Materials to the Customer, these terms will not apply in relation to such supplies, and the Customer agrees that such supplies will instead be governed exclusively by Carlsberg's terms and conditions for the supply of POS and related material the current version of which is located at [www.carlsberguk.co.uk/termsandconditions](http://www.carlsberguk.co.uk/termsandconditions).

12. **Limitation of Liability**

- 12.1 There are no conditions, warranties, representations or terms, express or implied, that are binding on Carlsberg except as specifically stated in these Conditions. Any condition, warranty, representation or term concerning the Products which might otherwise be implied into or incorporated in these Conditions or any Contract, whether by statute, common law or otherwise, is hereby expressly excluded.
- 12.2 This Condition 12 sets out the entire financial liability of Carlsberg (including any liability for the acts or omissions of its employees, agents and subcontractors) to the Customer in respect of any breach of the Contract, any use made or resale of the Products by the Customer, and any representation, statement or tortious act or omission (including negligence), arising under or in connection with the Contract.
- 12.3 Nothing in the Contract shall limit or exclude the liability of Carlsberg for:
- 12.3.1 fraud, fraudulent misrepresentation, or death or personal injury resulting from its negligence or that of its employees;
- 12.3.2 breach of the terms implied by section 12 of the Sale of Goods Act 1979 or of section 2 of the Consumer Protection Act 1987.
- 12.4 Without prejudice to Condition 12.3, Carlsberg shall not be liable to the Customer, whether in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, for any loss of profit, loss of goodwill, loss of business, loss of business opportunity, loss of anticipated saving, loss or corruption of data or information, or for any special, indirect or consequential damage or loss suffered by the Customer that arises under or in connection with the Contract.
- 12.5 Without prejudice to Condition 12.3, Carlsberg total liability arising under or in connection with the Contract, whether arising in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, shall be limited to the invoiced value of the Products delivered in the consignment in relation to which the claim arises.
- 12.6 Without prejudice to Condition 12.3, Carlsberg shall not be liable to any purchaser of the Products from the Customer in respect of any claim whatsoever.
- 12.7 The Customer shall, in relation to any loss or damage that may give rise to a claim under the Contract against Carlsberg, take all reasonable steps to avoid or mitigate that loss or damage, including by pursuing any relevant third party, or claiming under any relevant insurance policy in respect of the loss or damage.
- 12.8 Carlsberg accepts no liability for any loss, damage or expense suffered or incurred by the Customer that is directly or indirectly attributable to the absence of, or an error in, any bar code printing.

13. **Termination**

- 13.1 If any of the events listed in Condition 13.2 occurs or Carlsberg reasonably believes that any such event is about to occur and notifies the Customer accordingly then, without limiting any other right or remedy available to Carlsberg, Carlsberg may cancel or suspend all further deliveries under the Contract or any other contract between the Customer and Carlsberg without incurring any liability to the Customer, and all outstanding sums in respect of Products delivered to the Customer shall become immediately payable.
- 13.2 The events referred to in Conditions 7.4 and 13.1 are:
- 13.2.1 the Customer fails to observe or perform any of its obligations or duties under the Contract or any other contract between Carlsberg and the Customer;
- 13.2.2 a petition is presented, or a meeting is convened for the purpose of considering a resolution or other steps are taken by any person with a view to the appointment of an administrator (whether out of court or otherwise) against or for the winding up of the Customer or an administration order or a winding up order is made against or a provisional liquidator appointed with respect to the Customer;

- 13.2.3 an encumbrancer takes possession of, or a trustee or administrative receiver or similar officer is appointed in respect of, all or any part of the business or assets of the Customer, or distress or any form of execution is levied or enforced upon or sued out against any of those assets and is not discharged within 7 days of being levied, enforced or sued out;
- 13.2.4 the Customer is unable to pay its debts as they fall due or the value of its assets is less than the amount of its liabilities, taking into account its contingent and prospective liabilities, or the Customer suspends, threatens to suspend, ceases, or threatens to cease (i) carrying on all or substantially the whole of its business; or (ii) making payments with respect to all or any class of its debts;
- 13.2.5 any voluntary arrangement is proposed in respect of the Customer or the Customer proposes or makes any composition or arrangement with, or any assignment for the benefit of, its creditors;
- 13.2.6 the Customer (being an individual) dies or becomes in Carlsberg's opinion, incapable of managing his or her affairs, or is the subject of a bankruptcy petition or order;
- 13.2.7 any event occurs which Carlsberg determines may have an adverse effect on the Customer's financial condition, business or ability to perform its obligations under the Contract.
- 13.3 The termination of the Contract howsoever arising shall be without prejudice to the rights and duties of either the Customer or Carlsberg accrued prior to termination.
14. **Force Majeure**
- Carlsberg shall not be liable or be deemed to be in breach of contract for any failure or delay in performance of its obligations to the Customer under the Contract as a result of causes beyond Carlsberg's reasonable control, including (but not limited to) strikes, lock outs, trade disputes, adverse weather conditions, default of suppliers or sub-contractors, failure of energy sources or transport networks, breakdown of plant or equipment, or inability or delay in obtaining supplies of adequate or suitable materials.

15. **Business Ethics**

- 15.1 In connection with the Contract, the Customer will, and will procure that its officers, directors, employees, or any other party acting on its behalf (including without limitation, subcontractors or agents) will comply with all applicable foreign and domestic laws, statutes, regulations, and codes relating to anti-bribery and anti-corruption as amended from time to time including but not limited to the Bribery Act 2010 (Anti-Corruption Laws). The Customer agrees to keep full and accurate books and records of all payments made in respect of any transaction or business effected in connection with the Contract and shall make all such books and records available to Carlsberg's representatives on request. The Customer shall indemnify and hold harmless Carlsberg from and against all claims, actions, proceedings, suits, investigations, penalties and fines of any kind resulting from any breach of this Condition, which shall survive any termination or expiry of the Contract.
16. **Information and Money Laundering**
- 16.1 By placing an order, the Customer confirms that it is acting in the course of its business and requires the Products for business purposes.
- 16.2 The Customer agrees that any information relating to Carlsberg, or the existence, terms and contents of the Contract, is confidential and may only be disclosed to a third party with Carlsberg's prior written consent.
- 16.3 The Customer is responsible for notifying Carlsberg of all relevant account numbers relating to its orders, and of any change of address or other relevant details.
- 16.4 The Customer agrees that Carlsberg may use or disclose to a third party personal data it collects from the Customer, or which the Customer provides to it, in order to fulfil its obligations to the Customer under the Contract.
- 16.5 The Customer will provide Carlsberg with such information and assistance as it reasonably requires to enable Carlsberg to comply with legislation and regulations designed to combat the laundering of the proceeds of crime, and to ensure compliance Carlsberg reserves the right to refuse to accept cash payments.
17. **Duty and VAT Fraud**
- 17.1 The Customer undertakes that:
- 17.1.1 it will not do any act and will not omit to take any action, the purpose of which is to enable it or any other person to evade VAT and/or Duty;
- 17.1.2 it will not be involved in any dishonest conduct (whether or not it is such as to give rise to a criminal liability) concerning or connected with the evasion of VAT and/or Duty (Dishonest Conduct)
- 17.1.3 in all its dealings with third parties in relation to the Products it will make all due and proper enquiries and take all reasonable and prudent actions to satisfy itself that no such third party is involved in any Dishonest Conduct and will not deal with any third party whom it knows or suspects has been or may be involved in any Dishonest Conduct;
- 17.1.4 it will notify Carlsberg promptly in writing if it becomes aware of any facts or circumstances (whether as a result of enquiries or otherwise) which cause it to know or suspect that any third party with whom it has or was proposing to have any dealings in relation to any Products has, is, will be or is likely to be involved in any Dishonest Conduct; and
- 17.1.5 it will indemnify Carlsberg against any claims, actions, proceedings, suits, investigations, losses, penalties and fines resulting from any breach by the Customer of this Condition.

18. **Miscellaneous**

- 18.1 This Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with English Law, and the parties submit to the exclusive jurisdiction of the English Courts with regard to any such dispute or claim.
- 18.2 Carlsberg may assign, novate or sub-contract the Contract or any part of it to any person, firm or company. The Customer shall not be entitled to assign or novate the Contract or any part of it without the prior written consent of Carlsberg.
- 18.3 Each right or remedy of Carlsberg under the Contract is without prejudice to any other right or remedy of Carlsberg whether under the Contract or not.
- 18.4 If any of the terms or conditions of the Contract is held by any competent authority to be invalid or unenforceable in whole or part the validity of the other terms and conditions and the remainder of the provision of the Contract in question will not be affected thereby.
- 18.5 Failure or delay by Carlsberg in enforcing or partially enforcing any provision of the Contract shall not be construed as a waiver of any of its rights under the Contract. Any waiver by Carlsberg of any breach of, or any default under, any provision of the Contract by the Customer shall not be deemed a waiver of any subsequent breach or default and shall in no way affect the other terms of the Contract.
- 18.6 No provisions of the Contract are intended to create any rights or benefit enforceable by third parties against Carlsberg or the Customer under the Contracts (Rights of Third Parties) Act 1999.
- 18.7 If the Customer wish to notify Carlsberg of any matter in respect of the Contract, such notice should be addressed and delivered to Carlsberg's registered office (for the attention of its Company Secretary) or to such other address as Carlsberg notifies to the Customer in writing. Any such notice will be deemed to have been given only on actual receipt by Carlsberg. If Carlsberg needs to notify the Customer of any matter in respect of the Contract, Carlsberg will send such notice to any of its places of business or to such other address as the Customer notifies to Carlsberg in writing. Such a notice will take effect on the second day (excluding any Saturdays or Sundays) when banks are open for general banking business in London following the day on which it was despatched by first class mail.